



**Community Aviation Consultation Group  
Minutes of Meeting  
Thursday 31 October 2018  
Mantra Charles Hotel**

<b>Present:</b>	James McKee Des Jennings Sarah Tink  Tim McLean Arun Kendall David Groer Jacinta Sinclair Angie Hart Stephen Farquer Martin Gill Damien Blackwell	Chair Northern Midlands Council Department of Infrastructure, Regional Development and Cities Airservices Australia Department State Growth ARFF Evandale resident City of Launceston Qantas Meander Valley Council West Tamar Council
<b>Apologies</b>	Diana Shearer Leanne Costin Michael Bailey Peter Holmes Louise Clark Travis Prins Michael McLeod Peter Neilson Neil Grose	Tas Irrigation Air Services Australia Pacific Airports  Launceston Airport Bell Bay Aluminium Department of State Growth Launceston Airport QMS Certification Services Launceston Chamber of Commerce
<b>Also in Attendance were:</b>	Paul Hodgen Michael Cullen Ilya Brucksch-Domanski Cathy Bolt	Launceston Airport Launceston Airport Launceston Airport Launceston Airport

**1. New Members Introduction and apologies – James McKee (Chairman)**

The meeting was opened at 1000 hrs by the Chairman, James McKee. Attendees and apologies are listed above.

James McKee advised that Louise Clark from Bell Bay Aluminium has tendered her resignation from the Committee. The resignation has been accepted.

James McKee welcomed Jacinta Sinclair to the committee, representing the Evandale community.

James McKee advised that discussions are ongoing with Paul Hodgen on how to attract more community members and asked the committee if anyone has recommendations to put them forward to himself or Paul.

Paul Hodgen stated that potential committee members representing the community should have a wide and diverse engagement with their local community and an active interest in all things 'airport'.

There being no changes to the previous minutes from 31 May 2018, they were accepted by the Committee.

## **2. Airport Update – Paul Hodgen (General Manager APAL)**

- Given that the meeting was being hosted off-site, Paul Hodgen provided an update on the airport office consolidation project which is now underway. It is the first time bringing all staff groups together into the one premises and there is a lot of energy and enthusiasm from the team.

### ***Passenger Traffic and Aviation Developments:***

- The difference between a peak month and a quieter month can be as much as 60% which creates challenges for the airport with infrastructure planning.
- Tourism Northern Tasmania are pushing for greater visitation in the cooler months, as accommodation capacity is usually being reached in months like January.
- There was strong passenger growth through the airport in March and July which can be partly attributed to major concerts and sporting events being held in Melbourne, however expectations for substantial growth in FY19 are low, given there are no new aircraft additions to the carriers' domestic fleets. First quarter growth has however been promising at 4.6%.
- September load factors were particularly high, with the Sydney route a stand-out.
- The airport is currently working with Jetstar to promote Launceston as a destination of choice and has committed to make a significant financial investment in an aircraft livery, overhead lockers, table trays and reading material promoting "Destination Launceston".
- From the end of October, Qantas will be bringing back the Thursday and Friday services which were withdrawn recently as a result of fleet issues and general pilot shortages.

### ***Quality Service Monitoring (QSM) – July 2018:***

- Paul Hodgen advised that independent researchers from Melbourne visit Launceston bi-annually for the purpose of conducting quality service monitoring. The researchers interview passengers in and around the terminal asking a series of questions about their airport experience.
- 248 passengers were interviewed during 6 July - 11 July 2018 with a slight deterioration noted in the results for 'Overall Airport Experience', which still remain well ahead of other regional airports. The results are thought to be impacted by seasonal effects and changes in the survey population demographics.
- Feedback received has prompted a number of actions which are being considered including changes to the food and beverage menus; closure of the downstairs Hudson's Coffee outlet; Wi-Fi speed and access improvements; additional seating and additional washroom facilities.
- Undercover walkways are also being considered from the car rental bays.

**Noise Complaints:**

- Paul Hodgen advised that Airservices data highlighted one complaint received in May due to disturbance caused by the regular 737 freighter departure and two further complaints (one each in June and August) concerning aerobatic plane activity.
- T McLean stated that the number of noise complaints received is low compared to other areas.

**Annual Lease Review and ex gratia equivalent rates court case:**

- Paul Hodgen advised that the annual lease review, as mandated under the Airports Act is conducted by the Commonwealth.
- Northern Midlands Council and Clarence Council (as third parties and ex-gratia equivalent rates beneficiaries to a lease agreement between the airports and the Commonwealth) are taking the Commonwealth and the two airports to the Federal Court. The Commonwealth is the first respondent and both Launceston Airport and Hobart airports are the second respondent.
- The hearing will occur in early 2019, with an opportunity for a mediation hearing to occur before the case hearing proper.

**Productivity Commission:**

- Paul Hodgen advised that the Productivity Commission (PC) is investigating the operation of airports and the charging in place for airlines. In its airport charging negotiations with airlines, the airport is subject to a forensic level of scrutiny, on par with that legislated for much larger major airports. It is usual for the airport charges then to be fixed for a five year period, unlike the variability which is seen in airline fare pricing. The airport has provided input and supporting evidence as part of a submission made to the PC and was able to demonstrate the significant efforts it goes to in conducting aeronautical charging negotiations with integrity and in a transparent manner to secure appropriate investment in maintaining and developing the airport for the benefit of airline operators and the travelling public. Paul Hodgen also highlighted the role the airport had played in the past in championing passenger needs, such as lobbying the airlines to secure the introduction of a second x-ray at Launceston.

**Airport Check-in Screens and Qantas Rebrand:**

- Paul Hodgen reported that new check-in screens have been installed providing a larger, brighter screen with improved resolution and efficiency.
- Qantas have undergone a signage rebrand, and moved from Qantaslink to Qantas.

**Infrastructure – Apron/Taxiway Slab Remediation Program:**

- Paul Hodgen reported that the apron/taxiway slab remediation program has been safely and successfully completed.
- A number of inclement weather events occurred during the program and proved challenging for the contractors.
- Paul acknowledged the airport team who effectively managed the project.
- There were two parking bays out of action during the project which required the co-operation of the carriers and ground handling crews. Paul asked Steve Farquar to pass on his thanks to both Qantaslink and Jetstar.
- J McKee queried the term of life of the new taxiway. I Brucksch advised that the previous taxiway had been there for 40 years and was 300mm deep. It is expected that the life expectancy of the new taxiway will be 100 years which is 4 to 5 times better than the old one. It has been built 380mm deep on top of a 200mm slab.

- Paul Hodgen advised there has been other remediation works carried out around water mains improvements which have also been challenging, as some of the works were in an operational area in front of the terminal.

***Infrastructure – New Car Park providing set-down for Sharp Airlines Terminal:***

- Paul Hodgen advised that a 42-bay extension to the carpark has been completed which incorporates a 'pick up/set down' bay to service Sharp Airlines.
- Paul Hodgen also advised that new 'pay-wave' machines have been installed on all carparks and there has also been some upgrades done to the existing carpark machines to accept new denomination notes.

***Landscape – Internal approach road & Evandale Road boundary:***

- Paul Hodgen reported that further landscaping to the airport entrance road has now been completed, incorporating some distinctly Tasmanian features such as local fauna and mountain skylines.

***Airport Excellence Awards:***

- Paul Hodgen advised that the Airport Excellence Awards were held in Melbourne on 19 July.
- The Launceston winners were:

Partner of the Year:	The Launceston Store (Amanda Lovegrove)
Excellence in Safety:	AusFlight Handling (Andrew Duddington)
Customer Service Excellence – Individual:	Maz Hall
Customer Service Volunteer of the Year:	Ian Kerrison
- The awards were all individually crafted from Tasmanian timber by Tasmanian artist Tom Samek.

***Screener accreditation / Security survey:***

- Paul Hodgen advised that Department of Home Affairs visited the airport to oversee security screener accreditation training trials on 20 June. All airport operators have also undergone a security awareness training programme as part of a national initiative.
- ISS Security Traffic officers have also undertaken a customer service training programme.

***Biosecurity relocated:***

- Paul Hodgen advised that the airport had successfully championed changes to the Act to provide greater convenience for Biosecurity Officers entering the sterile area in the conduct of their duties. Biosecurity have been able to relocate to their former inspection area, with an enhanced canine presence meeting all flights.

***Contractual Changes:***

- Paul Hodgen advised that ISS Security have been confirmed as the airport's Screening Services supplier for a further term.
- Collings have been confirmed as the Cleaning Services provider.
- Tas2Go Airport Shuttle has been awarded a 1 year contract.

***Uber Launch:***

- Paul Hodgen reported that Uber commenced operations in Launceston on 18 June after legal and commercial agreements were signed off and pick-up and drop-off points were identified.
- There has been little demand for Uber from the airport but numbers are picking up in the city.

***Arrivals/Departure Imagery:***

- Paul Hodgen reported that the airport has invested in imagery placed in the arrivals/departures corridor, positioning the airport as the Gateway to Cradle Mountain and also to World-class mountain-biking at the Blue Derby trails.

***Community:***

- Paul Hodgen advised there have been a number of school visits to the airport with students inspecting visiting RAAF C17 aircraft.
- RU OK Day was held on 13 September with Kim Brundle-Lawrence from the Red Cross in attendance to present on mental health issues. RU OK material was also dispensed throughout the terminal.
- The airport recently supported the launch of the Junction Arts Festival.
- NTL Ground Handling hosted a BBQ on 28 September to raise funds for drought relief.
- There have been a number of government familiarization visits including Jeremy Rockcliff and Janie Findlay.
- The airport sponsors the ladies basketball team, Tornadoes who were given a hero's welcome on arriving back in Launceston with a water arch.
- APAL is a sponsor of and business partner in the 'Beacon Foundation'. The airport hosted a 'speed education' event on 30 August for 15 students from Cressy & Campbell Town District High Schools. Management and staff from APAL and other on-airport tenancies and operators gave freely of their time to give students an insight into their career history and qualifications.

***Community – Virgin Aboriginal Naming:***

- Virgin Australia has named one of the new 737's after the Macquarie River (Tinamirakuna) and an official celebration was held on 1 June to mark its arrival in Launceston.

***Community (Business) Qantas Chamber event:***

- Qantas hosted a Launceston Chamber of Commerce Business networking event on Tuesday 14 August at the Boags Upper Deck Restaurant and Bar. The event was attended by Qantas Manager Tasmania, a senior captain and their National Manager (Regional Sales & Development) and a Manager from the Qantas Regional Airports team.

***Tasmanian Tourism Awards/AAA Nomination:***

- Paul Hodgen reported that Launceston Airport has qualified as a finalist for the Tasmanian Tourism Awards which are being held in Hobart next week.
- Paul further reported that the airport has made two submissions for the Australian Airports Association Industry Awards. The first submission is a bid for "Major Airport of the Year" with a second one for Excellence in Infrastructure, relating to the successful 'Airside Flip' project.

***Qantas Flight Academy (QFA):***

- Paul Hodgen reported that more than 60 bids were received by Qantas from around the nation for the establishment of a pilot training academy. Launceston was short-listed as one of nine, however missed out on the first announcement which was awarded to Toowoomba. Announcement of the location for a second QFA is expected by December.

***Upcoming Plans and Considerations:***

- In conjunction with a Melbourne Airport Systems tender, Launceston is seeking to secure a proof-of-concept trial for introduction of automated bag-drop devices at the airport.
- The Management team is still engaging with the Board on concepts and costs for a potential arrivals hall expansion. There are still a number of CASA regulatory hurdles to overcome.
- Airservices is contemplating some structural changes to airspace around Australia, including Tasmania which will be announced in due course.

**3. Security and Operations – Paul Hodgen**

**3.1 Security screening enhancements:**

Paul Hodgen advised that security screening enhancements are being progressively rolled out across Australia under Minister Dutton. Launceston is now classified as a Tier 1 airport along with the major and international airports. The indicative timeframes contemplated for the rollout are challenging and are the subject of significant current industry dialogue. There are some major challenges ahead with funding and infrastructure. Paul stated that he will keep the Committee informed.

**3.2 Airport Safety Week (ASW):**

Paul Hodgen reported that ASW commenced with Kim Brundell-Lawrence addressing participants on 'promoting a safety culture and mental health in the workplace'.

The most extensive program of events ever mounted by the airport in respect of Airport Safety Week involved RFDS, Lifelink Samaritans, Ambulance Tasmania and Soulful Living Wellbeing hosting in-terminal promotions, and ARFF and APAL Operations hosting tours of facilities and equipment. The obligatory FOD walk occurred on Wednesday and safety award winners were announced at the Friday sausage sizzle. It was fantastic to see everyone working together so well.

- Best Safety Activity – ARFF – for the Station tours, CPR reviews, Fire truck displays and other activities they took part in during the week.
- Best Group Activity – RFDS – for in terminal display, SIM plane and SIM patient display.
- Most F.O.D. (Foreign Object Debris) Collected – Debra Hosking – ISS.
- Colouring competition for both 1 – 6 year age group and 1 – 12, have been chosen and winners advised.

Tremendous work again by Georgette Findlay in planning and coordinating the week's program, with Ambulance Tasmania passing on their particular thanks for Georgette's support of the "Restart a Heart Day". Between the two locations at the airport and at Meadow Mews they managed to train 129 people in the basic CPR/AED requirements which is a great effort.

**3.3 Screening Audits:**

Paul Hodgen advised that a recent surveillance audit conducted by Home Affairs has led to a non-compliance notice being issued which is currently being addressed.

3.4 *Grass Runways:*

Paul Hodgen reported that dialogue is ongoing with the Department of Infrastructure and regional development regarding the potential decommissioning of the grass runways.

3.5 *Annual Emergency Exercise – “Overload 18”:*

Paul Hodgen advised that some 120 participants took place in the 2018 annual emergency exercise. Participants included students from the Kings Meadows High School and all authorities. NTL Ground Handling and Qantaslink took the lead as the main airline for the exercise. Sharp Airlines have permanently donated an aircraft hull for future use by the Airport Emergency Committee for exercise purposes.

3.6 *Crowded Places Forum:*

Paul Hodgen reported that the airport hosted a Northern Tasmania ‘Crowded Places Forum’ chaired by Tasmania Police, involving participants who manage local public infrastructure and events, dealing with modern day terrorist threats and attackers. The opportunity will be taken to engage key stakeholders in conducting further airport-based training and/or staff briefings.

**4. Property Update – Paul Hodgen**

4.1 *RFDS:*

Paul Hodgen reported that the airport has entered into a new lease arrangement with the RFDS until 2023. The RFDS are very active and growing having recently taken over the AMS facility next to their hangar.

4.2 *Sharp Airlines:*

Paul Hodgen further reported that Sharp Airlines have recently taken over the former Qantas Amenities building (Nbr 102) which has been completely renovated.

4.3 *Hangar 17:*

Paul also advised that the official launch of Launceston Distillery’s first release whisky has recently occurred. The facility is the first distillery to operate in Launceston in 175 years. Minister Sarah Courtney was in attendance to celebrate the launch.

James McKee queried the extent of property vacancy at the airport to which Paul replied that 95% of leasable premises are now successfully let.

**5. Commercial/Sponsorship & Activations - Michael Cullen (Manager, Commercial & Development Manager)**

5.1 *Parking Campaign:*

Michael Cullen reported that an additional 40 bays have been added to the long term carpark which will be very useful during school holiday periods. Improved use of the recently introduced ‘tap and go’, functionality has been noted. Recent promotional campaigns have focused on the Saver carpark brand using a number of media platforms.

James McKee received a positive response to a question on whether the airport car parking products are effectively competing with private carparks in the vicinity.

5.2 *2018 Stakeholder Event:*

Michael Cullen advised that the 2018 Stakeholder Event will be held on 21 November and celebrating the significant milestone of the airport's 20<sup>th</sup> anniversary since privatization. The night will also include looking at what Launceston Airport will be doing next year with airline partners, with 2019 being the year to put Launceston "on the map".

5.3 *MOFO Air:*

Michael Cullen also advised that MOFO Air will be flying into Launceston on 18 January to promote the festival which has now been relocated to Launceston. A competition is currently running for people to win seats on the flight around which there will be significant media attention.

5.4 *Baggage Lockers Contra Arrangement:*

Michael Cullen reported that the airport is working with Hudson's coffee on an incentive scheme to encourage travelers who arrive too early at the airport to hire a storage locker and in turn, will receive a free coffee. The incentive program will be rolled out in the next 3-4 weeks.

## **6. Projects – Ilya Brucksch-Domanski (Planning & Development Manager)**

6.1 *Office Consolidation and New Workshop:*

- Ilya Brucksch advised that there are four departments across the airport. The office consolidation project is aimed to bring everyone together and improve collaboration.
- Other opportunities will be sought for the use of vacated buildings. Building 89 the former Toll Freight building will now house a workshop for APAL Engineering and Building & Grounds staff.
- Reception has moved to a temporary location.
- Each milestone of the project is being appropriately celebrated with staff.

6.2 *Car Rental Carpark Reconfiguration:*

- Ilya Brucksch advised that currently the entrance to the car rental carpark is located in the centre and the configuration suggests you must enter at multiple points which causes access confusion. The relocation of the entrance will reduce the risk of collision.
- Covered walkways will be installed as well as three booths for car rental companies to operate from in the carpark.
- The project will be delivered in two stages with completion anticipated prior to Easter.

6.3 *Minor Projects ("Ring and ride"):*

- Ilya Brucksch advised that we are looking at ideas, for essentially a short term carpark where users can park for 20 minutes without incurring fees and then drive to the drop off/pick up zone to collect their passengers. Currently drivers are doing numerous laps waiting for their passengers and hopefully the proposed 'ring and ride' scheme will provide an overflow area for peak times.
- James McKee queried the timeframe for implementing the ring and ride scheme.

- Ilya advised that implementation is dependent on APAL Board approval. We are currently looking at the cost factor and issues around how it is managed. The next stage will be planning and if approved, perhaps it could be operational by mid-2019.

**6.4 Road Access:**

- Ilya Brucksch reported that landscaping to the airport entrance has been completed.

**6.5 Façade/Forecourt:**

- Ilya Brucksch advised that the project team are currently looking at the aesthetic and amenity of the front of the terminal and developing ideas of creating a zone that will provide more protection as well as safety for airport users and attempting to mitigate potential collision risks.

**7. Environment**

**7.1 Storm Water Monitoring:**

- Ilya Brucksch advised that as part of requirements under our lease, we must maintain storm water monitoring. One element is understanding what surface water is coming and going off site. There have been two rounds of monitoring since the last CACG meeting. The number of sites monitored has increased from 6 to 17 over the past 18 months.

**7.2 Spills:**

- Ilya Brucksch reported there have been 5 spills since the last meeting. The spills have occurred in a non-public area.

**7.3 PFAS Update:**

- Ilya Brucksch advised that ground water sampling bores have been installed by the airport.
- Progress is being made with key entities around how to effectively manage matters.
- The airport has engaged with the EPA and round-table discussions are currently being scheduled to discuss issues with other stakeholders, with Airservices as “lead entity” taking the lead in these discussions. As the airport is located on Commonwealth land it is the Tasmanian EPA which will have an active interest in off-site matters.
- James McKee queried interaction with the Department of Health and relevant benchmarking.
- Ilya replied that the parties are awaiting the release of further information and that the intent is to address PFAS as a stakeholder group.
- James McKee voiced the understandable community concern.
- Ilya highlighted the airports proactive stance on making information available on its website.
- James McKee stated that it was important to put matters in context and that although we were not hearing much at the moment, this will increase as it becomes more prominent in the media.
- Jacinta Sinclair queried if there is information publically available about what is on report.
- Ilya advised that a progressive approach is being followed of investigation; analysis and then communication.

## 8. LST Master Plan 2020:

### 8.1 *Forecasting Analysis:*

- Ilya Brucksch stated that the airport as part of its lease commitments must compile a 5 year Master Plan involving a number of chapters and a myriad of information. Work has begun on updating the current plan.
- The Master Plan is to be submitted to the Minister by May 2020.
- With an estimated 2.5 million passengers by 2040 the airport must outline how it will develop to support that growth.
- The Master Plan is used to provide an analysis of how and when the airport should develop dependent on a series of assumptions including peak activity considerations and forecasts.

### 8.2 *Terminal and Freight Strategic Plan:*

- These plans consider the capacity for aircraft and capacity for passengers moving through the terminal.
- Martin Gill raised a query in relation to forecasting of additional aircraft. Ilya replied that Landrum and Brown has been engaged as a consultancy and would be examining such factors.
- Ilya advised that there are three phases to development of the Master Plan with the first now nearing completion.

### 8.3 *ANEF Report:*

- Melbourne based consultants will be developing noise forecasting models which will subsequently need to be shared with Northern Midlands Council and Airservices Australia for endorsement.

### 8.4 *Drafting of Chapters and Consultation:*

- Ilya Brucksch reported that the drafting of chapters and consultation is ongoing with the planners. A draft will be submitted to local Government with public consultation to be scheduled in late 2019.

**Action: James McKee asked that the Master Plan be a major item for discussion at the next CACG meeting to assist with engagement prior to the public process, with the committee providing input from a community perspective.**

## 9. Committee Member Updates:

### *Air Services Australia:*

- *Flight Path Consultation:*
  - Tim McLean advised that Airservices are committed to consulting with communities potentially affected by proposed flight path design changes in an open and transparent manner.
  - Airservices will seek community and stakeholder feedback on any proposed changes and will consider the feedback and provide a summary back to the community.

- In all cases Airservices will update their website and provide a Fact Sheet. Information may also be provided by presenting at the CACG, advising local Councils, advertising in local newspapers or using the social media channels of Councils and community groups.
- Feedback from the community will be invited for a period of up to six (6) weeks.
- A summary of the feedback provided will be released on the Airservices website prior to the implementation of any change or new flight path.
- Tim McLean advised that due to the six week feedback period, updates may not be able to be provided to the CACG in advance. In the event this occurs, Airservices will provide the information through the CACG Chair and Secretariat for distribution to members.
- A full update will be provided at the next scheduled meeting.
- Jacinta Sinclair advised there is concern amongst the Evandale residents regarding a particular Sharp Airlines pilot who does not line up his approach at 3 kms. Jacinta stated that she can provide Tim McLean with dates and times. Tim stated that there is no standard distance to line up with the runway.

***Action: Tim McLean to investigate the Evandale residents' concerns regarding the Sharp Airlines pilot***

- *Air Traffic Control Update:*
  - CASA navigation aid calibration occurred at Launceston on 3 September.
  - A Qantas B733 freighter conducted missed approaches in the early hours of 7 September due to fog and eventually landed at 0550 hrs.
  - The warmer weather into summer will result in additional RPT traffic; possibly occasional business jets and more VFR traffic.
  - The planned increase in pilot training at Hobart will impact Launceston.
  - Tim McLean stated that no further information has been received on the proposed housing estate at Evandale mooted by Traders in Purple.
  - Ilya Brucksch advised that a meeting has been held with Traders in Purple and it was explained to them the possible challenges including impact of noiseSome existing flight paths directly over the proposed development were highlighted and the airport was keeping a watching brief.
  - Tim also stated that a new development opposite Bunnings and in Relbia could potentially be impacted by aircraft noise.
- *Complainant Reporting:*
  - Tim McLean reported that there were four noise complaints registered with Airservices in the second quarter. West Launceston recorded two complainants, one concerned with a regular early morning flight at 4.30 am and the other by standard flight path movements. Western Junction recorded two complainants both concerned with aerobatic activity.
  - Quarter three recorded only one complainant from Evandale who was affected by aerobatic activity.

***Qantas Airways:***

- Stephen Farquer advised Qantas are very happy to have the Thursday & Friday flight reinstated as at the end of October.
- Qantas have a reconfiguration campaign underway with two additional rows being added to some aircraft.

- There is a lot of excitement surrounding the arrival of Air Mofo (subchartering a Qantas aircraft). 40 people across the east coast of Australia will win seats on the flight for themselves and 3 friends. They will also receive free tickets to the performance. It is being well received on social media.

***Northern Midlands Council:***

- Des Jennings advised that there have been three unsuccessful attempts to gain funding for Translink which is a \$3 - \$4 million project. NMC are developing a long term strategy over the next 10 years, commencing 2019.
- There has been one land purchase to date, with Council currently looking at a second one with the third one in 2019.
- Discussions are being held on long term improvements to storm water management.
- NMC are working with stakeholders on Translink development. A proposal will be submitted to Council shortly followed by discussions with property owners.

***Department of Infrastructure:***

- Sarah Tink advised there have been some changes around Master Planning frequency as a result of amendments to the Airport Act. Smaller airports such as Launceston will in due course move from a 5 year Master Plan to an 8 year Master Plan. The Master Plan triggers around Major Development Planning are also changing with the monetary threshold trigger rising from \$20m to \$25m.

***Department of State Growth:***

- Arun Kendall reported that the Department of State Growth is doing work with the Access 2020 program in conjunction with Tourism Tasmania.
- Overall the government is meeting its T21 targets and continues to seek increased tourism dispersal and yield (spending and room nights) improvements.
- Domestic tourism growth has seen some softening this year.
- Arun further reported that the dispute between Rex Airlines and King Island has deteriorated. Rex continue to operate to King Island. This may change when the new Mayor commences.
- James McKee noted that the removal of two flights will have an interesting impact.

***City of Launceston:***

- Angie Hart stated that it is exciting to hear and see conversations around the destination marketing of Launceston as the gateway to the north.
- City of Launceston is keen to contribute to any promotion in any way they can collaborate to keep messaging consistent.

***Evandale:***

- In response to a query from Jacinta Sinclair on whether the airport has a specific reconciliation action plan, it was confirmed that no wider reconciliation plan had been developed however Ilya Brucksch advised that as part of the Master Plan, Southern Archaeology would be undertaking a Heritage Management Plan Review and an Aboriginal Heritage Assessment of the airport.

**10. General Business:**

- James McKee highlighted that there has been interesting conversation around nervous flyers commenting that British Airways has done a lot of work on this issue to reduce passenger anxiety.
- Paul Hodgen advised there have been commitments by the State Government to duplicate Evandale Road from the Breadalbane roundabout to the airport. The timeframe for completion is stated as being 2023. There have been some recent improvement works to the shoulders of Evandale Road to date.

**11. The next meeting will be held on 19 June 2019 commencing at 1.00 pm.**

**12. The meeting closed at 1215 hours.**